



Client Rights

The Foot Performance Center is dedicated to providing the best care possible to our clients. As a part of our commitment to your care, we want you to be aware of your rights.

You have the right to:

- 1. Considerate and respectful treatment without regard to sex, age, religion, ethnicity, or method of payment.**
- 2. Know the professional who is primarily in charge of your fitting.**
- 3. Receive as much information about any products or procedures as you want or need to make informed decisions about your fitting and care.**
- 4. Participate actively in decisions regarding fitting, including the right to refuse suggestions.**
- 5. Expect realistic personal safety and privacy insofar as company practice and environment are concerned.**
- 6. To be advised of the reason for the presence of any other person other than your primary fitter during your fitting.**
- 7. Confidential treatment of all communications and records pertaining to you.**
- 8. Reasonable responses to reasonable requests about the service you receive.**
- 9. Examine and receive an explanation of your bill, regardless of the source of payment.**

**The Foot Performance Center
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